

Terms and conditions for Vive la Vie campsite



Contact details Vive la Vie

Camping Vive la Vie
3 Chemin des Tourbières,
Lieu dit Fardoux,
24450 La Coquille, France
Oil: +33 (0) 6 89 77 13 08
Email: campingvivelavie@gmail.com
Website: campingvivelavie.online

1. Reservation and booking of railway yards, nature cottages and mobile homes

1. When booking a yard, nature house or mobile home, 25% of the total amount must be paid immediately. As soon as this has been paid, the booking will be final;
2. If 1 week (7 calendar days) after booking a yard, nature house or mobile home the deposit of 25% has not been received, the reservation will expire;
3. If, after the reservation has expired, the guest still wishes to use the nature house or mobile home, a new reservation must be made. In this case, no claim can be made to the original reservation;
4. 4 weeks (28 calendar days) before the start of the event, the remaining 75% must be paid;
5. If the booking is made less than 4 weeks before the start of the book, the amount must be paid in full as soon as the reservation is made. This reservation will be converted into a booking as soon as the full amount has been received by Vive la Vie;
6. If the booking concerns a nature house or mobile home, the deposit must be paid 4 weeks (28 calendar days) before the start;
7. If a nature house or mobile home is booked less than 4 weeks before the start, the deposit must also be paid immediately;
8. Deposit paid will be reversed after departure, after deduction of costs incurred. This will be done no later than 4 weeks (28 days) after departure.

2. Cancellation policy for emplacement, nature house and mobile home

1. If the booking is cancelled, the following conditions apply:
 - a. If cancelled earlier than 4 weeks (28 calendar days) before the start of the event, 15% of the total amount of cancellation costs will be charged;
 - b. If the booking is cancelled within 4 weeks (28 calendar days) before the start of the booking, 25% of the total amount will be charged;
 - c. If the booking is cancelled within 1 week (7 calendar days) before the start of the booking, 100% of the total amount will be charged.

3. Changes to reservations and bookings for a yard, nature house and mobile home

1. If there are any changes, they must be notified by e-mail no later than 30 days before arrival.



4. Conditions of stay

1. Vive la Vie does not offer seasonal pitches;
2. The maximum duration of a stay on a railway yard, in a nature house or mobile home, is 3 weeks (21 days), unless expressly agreed otherwise;
3. With regard to a nature house or mobile home, a minimum stay of one week (7 calendar days) applies in the months of July and August. The fixed arrival and departure days fall on Saturdays in July and August, unless expressly agreed otherwise;
4. There is no minimum length of stay for a railway yard.

5. Arrival and departure appointments

5.a. Arrival

1. The booking confirmation must be presented upon arrival;
2. Any unpaid amounts, including any deposit, must still be paid. This can be done by debit card, cash or credit card.
3. If a pet is booked, the passport (including vaccination details) must be presented. Vive la Vie can make a copy of this.

5.b. Departure

1. The yard and accommodation must be delivered as described under points 7 and 8;
2. In principle, the final bill will be made on the day before departure during reception hours;
3. If a final settlement has not been made one day before departure, this must be done on the morning of departure;
4. The key to the accommodation must be returned to the reception no later than 11 a.m. on the day of departure;
5. On the day of departure, guests can still use the facilities after the mentioned departure time.

5.c. Late arrival or departure appointments

1. If a late arrival or departure is expected, this will always take place after consultation with Vive la Vie place;
2. In this case, Vive la Vie assesses what is feasible or not for each situation.

5.d. Don't gain weight

1. If no arrival takes place on the day of arrival, without informing Vive la Vie, Vive la Vie will cancel the reserved and charge the cancellation costs;
2. Vive la Vie will not be informed by phone or email;
3. Vive la Vie must have sent an acknowledgement of receipt. Without this confirmation, the notification has not been received;
4. Refunds will not be made under any circumstances.

5.e. Arrival and departure times nature house and mobile home

1. On the day of arrival, the nature house or mobile home is available from 3 p.m.;
2. On the day of departure, the nature house or mobile home must be delivered broom clean no later than 11 am.

5.f. Arrival and departure times

1. On the day of arrival, the yard is available from 3 p.m.;
2. On the day of departure, the yard must be vacated by 12 noon at the latest.

6. Inventory of a nature house or mobile home

1. The inventory list can be found on the inside of the kitchen cabinet;
2. Check as soon as possible that all inventory is undamaged. If this is not the case, this can be communicated to us no later than 12 noon the next day. We will make a note of this and, if necessary, arrange for a replacement as soon as possible. After this time, complaints are considered non-existent;
3. Missing or damaged items will be charged.

7. Cleaning of the nature house and mobile home

1. Fixed cleaning appointments are included when booking;
2. It is not possible to make a booking without a cleaning fee;
3. The accommodation is delivered clean by Vive la Vie;
4. If it turns out on arrival that this did not go well, please report it the same day, so that we can still make it right. Of course, you can also report later during your stay, but then we can no longer adjust this;
5. The accommodation must be delivered broom clean upon departure;
6. Waste must be disposed of separately and deposited in the appropriate waste bins;
7. There is no more waste present when leaving the nature house or mobile home;
8. Dirty laundry must be collected in the central area of the accommodation upon departure;
9. Windows and doors must be closed or locked upon departure;
10. If, upon departure, it appears that the accommodation has not been delivered broom clean, additional cleaning costs may be charged;
11. If items are broken or missing during inspection, an amount will be charged.

8. Bed and linen, nature house and mobile home

1. When booking, kitchen linen is included as standard;
2. If you have chosen to rent a linen package, the beds will be made with a pillow and a duvet;
3. Upon departure, it is requested to collect the bed and kitchen linen in the central area of the accommodation;
4. If no linen package has been rented, this can still be requested on arrival. The sheets will then be delivered afterwards, but the beds will not be made afterwards;
5. If no linen package has been rented, the pillow and duvet should not be used without being protected by a pillowcase or duvet cover. This can be checked.

9. Maximum number of people per nature house or mobile home

1. The maximum number of people per accommodation is 3 or 4 people, depending on the booked location;
2. If desired and after consultation, it is allowed to have one extra person spend the night on self-brought material. The price at approval is equal to the price of an extra person at a yard;
3. Vive la Vie reserves the right to refuse access to groups or families with more than the maximum number of people allowed per accommodation. No refund can be requested.

10. Maximum number of people per yard

1. The maximum number of people per yard is 6, with a maximum of one caravan, motorhome or large tent. It is allowed to pitch a small tent;
2. Vive la Vie reserves the right to refuse access to groups or families with more than the maximum number of people allowed per accommodation. No refund can be requested.

11. Use by third parties

1. Use by third parties of a camping equipment and/or associated pitch is only permitted if the owner has given written permission for this;
2. Use by third parties of a camping equipment and/or associated pitch is only permitted if Vive la Vie has expressly granted permission for this;
3. Conditions may be attached to the consent given, which must then be laid down in writing in advance.

12. Larger groups

1. Multiple emplacements, nature cottages or mobile homes can be booked at the same time, but not via the website. For this, Vive la Vie must be contacted separately so that they can draw up a quote;
2. Vive la Vie reserves the right to refuse a group. No refund can be requested at the time of booking.

13. The Terrain

1. All guests can make free use of the sanitary facilities, the swimming pool and the other facilities and activities at (set times);
2. Material can be borrowed free of charge, which must be returned undamaged immediately after use;
3. If damage is caused to the property of Vive la Vie, it may charge costs for this;
4. There is no extra charge for hot showers. We do ask you to take each other and the scarcity of water into account;
5. Vive la Vie provides sufficient toilet paper in the communal sanitary facilities, provided that it is not misused;
6. If there is no toilet paper left, it can be picked up at the sinks at the large sanitary building.

14. Parking and car movements

14.a. Parking and car movements without a booked parking space

1. All cars must be parked in the designated parking area.
2. The car is allowed to drive on the day of arrival and departure at the campsite to transport belongings. Outside these days it is not allowed to use the car for this purpose.
3. The vehicle is never allowed on the site between 22:30 and 08:00;
4. Visitors are never allowed to enter the premises with their vehicle.

14.b. Parking and car movements with booked parking space

1. It is requested that the vehicle be driven on the site as little as possible;
2. The vehicle can be parked as close as possible to the booked accommodation, tent or caravan, so that others are not bothered;
3. Opening and closing doors unnecessarily often is not allowed;
4. Idling the car is not allowed;
5. Between 22:30 and 08:00 it is not allowed to drive the vehicle on the site. In this case, the vehicle can be parked in the large car park at the beginning of the campsite;

6. Visitors are never allowed to enter the premises with their vehicles.

15. Visitors

1. Visitors are welcome, but must always be registered;
2. A maximum of 2 visitors are welcome per yard, nature house or mobile home;
3. Visitors are not allowed to stay overnight. In that case, they will have to book a yard or pay extra for overnight stays;
4. Visitors pay a fixed amount per day, to be paid upon arrival;
5. Visitors are not allowed to visit for more than 2 days;
6. Visitors are not allowed to bring pets;
7. Without registration, visitors will be asked to leave the site immediately;
8. Visitors are never allowed to enter the site by car or other vehicle;
9. Visitors can park for free in the car park at the beginning of the campsite;
10. Visitors are not allowed to use the facilities offered unless explicit permission has been granted;

Additional conditions and explanations can also be found in the House Rules, which can be downloaded from our website and requested at the reception.

16. Complaint

Of course we hope that the stay is to your liking. In the unlikely event that there is something less pleasant, you can let us know. We're trying to come up with a solution. If you do not agree with this solution, you can submit a complaint to us in writing. We will treat them seriously and always provide you with an answer. If you are still not satisfied, you can report this to the French disputes committee Conciliateur de justice. You can also request the data from us.

17. Acceptance of these terms and conditions

By completing the booking, the booker tacitly agrees to these terms and conditions.

These conditions will take effect on 1 March 2024. The most up-to-date terms and conditions apply.