

# House rules Camping Vive la Vie



We strive to offer all our guests the most pleasant stay possible. Our house rules offer a hand for this. Many of these rules are self-evident to many. Nevertheless, we have thought it necessary to draw them up so that everyone is aware of the same thing.

If, despite this description, situations arise that are not covered by these house rules, we ask you to consult with us. You can find us in or around the reception during opening hours. If we are not there, you can reach us on one of these two numbers: +31626236995 or +33689771308

These rules will apply from 1 March 2024. The most up-to-date version is always the current version. This can be downloaded from our website, but of course also available at the reception.

We wish everyone a pleasant stay at Vive la Vie and we hope to see you again.

## Respect

1. At Camping Vive La Vie we treat each other with respect. (Physical) aggression, verbal or non-verbal abuse will not be tolerated, as well as discrimination or insult.
2. As a tenant of an accommodation or camping pitch, you are responsible for the actions of your fellow campers and/or visitors to the campsite; You must therefore ensure that they comply with the house rules and other regulations of the campsite.

## General

1. The use of narcotics is not allowed. Alcohol in moderation.
2. Only the use of LPG-certified gas cylinders is allowed.
3. The use of generators (for generating electricity) is not permitted.
4. Because using your own internet receiver or creating your own wifi network disrupts the campsite's wifi network, this is not allowed.
5. Due to the danger of (forest) fires, open fires are not allowed, including a fire pit or pot stove, provided that we expressly grant permission for this.
6. (Coal) barbecue is only allowed if the fire brigade has approved this and provided that the other guests are not bothered by this.



7. It is forbidden to smoke in the rentals and all common areas.
8. Every visitor must have third-party liability insurance for damage to third parties.
9. The delivery of goods must always be reported in advance to the reception.
10. If you run into any problems, please let us know quickly. In this way, we hope to be able to solve it together. If it is not to your liking, we would like to refer you to the French Conciliateur de Justice Disputes Committee. You can request the data from us.

### (No) noise at the campsite

1. Vive la Vie is a nature campsite. Between 22:30 and 08:00 it is quiet on the campsite; Loud talking, singing or laughing is not allowed.
2. If you have booked a paid parking space at your place, you can drive your vehicle around the site between 08:00 and 22:30. Outside these hours, it is not allowed to leave your vehicle (idling). If you arrive your vehicle later than 10:30 p.m., we ask you to park in the area in front of the campsite.
3. If you arrive later than 10.30 pm, we will assess in consultation whether it is possible to drive to your yard by car to let out your belongings.
4. Noises emanating from electrical appliances are not allowed. Of course, you can use headphones so that others are not bothered by them.

### Liability

1. Camping Vive La Vie is not liable for the loss, damage or theft of your belongings. Do not leave your belongings unattended at the campsite and in your car.
2. During your presence, you will be able to use the property of Camping Vive La Vie and third parties. Treat these belongings as if they were your own.
3. The campsite is not liable for damages, accidents, loss of objects or other irregularities in connection with the use of the campsite (accommodations).
4. The campsite is not liable for the direct and indirect consequences of extreme weather conditions or other forms of force majeure.
5. There is no supervision at the playground equipment and the swimming pool, you are responsible for the behaviour and supervision of your children.

### Reception

1. The opening hours of the reception are indicated at the entrance of the reception, but the reception is usually open between 08:30 and 11:00 and between 15:00 and 20:00.

2. For emergencies between 22.00 and 8.30 you can call us: +31626236995 or +33689771308
3. When you arrive at the campsite, please report to the reception. If no one is here, you can reach us at the numbers above.
4. It is not allowed to independently choose a yard or move into your accommodation without checking in.
5. At the reception you can use our Wi-Fi network free of charge.

## Car

1. We try to limit the parking of cars on the site as much as possible. You can park your car for free in the parking lot in front of the reception.
2. On arrival and departure, you can temporarily park your car at the yard, nature house or mobile home to unload or load up.
3. Maximum speed on the campsite is at walking pace (1st gear or at an automatic without accelerating).
4. You can park your vehicle at your pitch for a fee. A request must be submitted and paid in advance.
5. If you return to the campsite with your vehicle after 22.30, we ask you to park your vehicle in the place in front of the campsite and not to drive onto the campsite.

## Sanitary facilities and general facilities

1. We take care of the daily cleaning of the sanitary facilities. We ask you to leave it neat and tidy after use.
2. We provide toilet paper, but due to the risk of clogging (we have our own sewage system whose pumps break down if used incorrectly) we ask you to use this with care. Do you want to make sure that you only flush toilet paper and not wipes, tampons and other materials?
3. If you run out of toilet paper, you can grab new ones at the sinks.
4. There is a chemical toilet at the large sanitary building. This is the place for emptying potties, toilet buckets, chemical toilets and waste water.
5. We do not work with coins for the use of the shower. However, we do ask that we deal with the scarce water with care.

## The terrain

1. Every camper must be able to identify himself.
2. Camping Vive La Vie cannot be held liable for fire, loss or damage caused by third parties.
3. The use of the playground equipment and swimming pool at the campsite is at your own risk.

## Facilities

1. In high season you can make use of our bread service, if you place your order before 19:00 the night before, you can pick it up at the reception after 09:00 the next day.
2. The tennis court, the swimming pool, the jeu de boules and the mini golf course are open between 08.00-21.00, unless otherwise indicated.
3. Supplies for these courts can be borrowed free of charge at the reception, provided that the material is handled with care. In case of loss or defect, the campsite may charge for this.
4. Small refreshments can be purchased at the reception. This is tallied on a list so that it is paid at settlement and we have to walk around with as little loose money as possible.
5. Children can tally their own snacks, make clear agreements with your children.

## Swimming pool

1. In season, the swimming pool is open between 08:00 and 21:00, unless otherwise indicated.
2. Showering is mandatory for the use of the swimming pool.
3. Dogs are not allowed.
4. Smoking is prohibited here.

## Waste

1. Unfortunately, no garbage truck comes to the campsite and we have to dispose of the garbage manually.
2. We try to dispose of the waste separately. We collect greenery, glass, plastic and residual waste. Filled dog waste bags should be closed with 'rest'.

3. We ask you to separate your waste and deposit it at the place indicated above at the warehouse.
4. Because we have to dispose of the waste manually ourselves, we ask you to ALWAYS deposit your waste in a waste bag in the central buckets at the warehouse and NOT in the waste bins at the sanitary facilities.
5. Batteries and other chemical waste can be dropped off at the reception. We take care of environmentally friendly disposal.
6. It is not allowed to place your bulky waste in or next to a container. Bulky waste (refrigerators, broken tents, tarpaulin, tent poles, furniture, stones, etc.) must be disposed of yourself. We can provide you with the appropriate address.
7. It is forbidden to discharge waste water outside the designated disposal point at the large sanitary building.

### (Day) visitors

1. Visitors are welcome between 9:00 a.m. and 10:00 p.m. They must have left the site by 10:00 p.m.
2. Visitors must always be registered.
3. A maximum of 2 visitors are welcome per yard, nature house or mobile home.
4. Visitors are not allowed to stay overnight. In that case, they will have to book a yard or pay extra for overnight stays.
5. Visitors pay a fixed amount per day, to be paid upon arrival.
6. Visitors are not allowed to visit for more than 2 days at a time.
7. Visitors are not allowed to bring pets.
8. Without registration, visitors will be asked to leave the site immediately.
9. Visitors are never allowed to enter the site by car or other vehicle.
10. Visitors can park for free in the car park at the beginning of the campsite.
11. Visitors are not allowed to use the facilities offered unless explicit permission has been given. Permission must be requested explicitly.

### Pets

1. Pets are welcome on the campsite, but they must never be left unattended or cause a nuisance.
2. A maximum of 2 pets per yard are allowed for a fee.

3. Campers' dogs are allowed to run loose if your fellow campers are not bothered by this, your dog behaves in a friendly manner and your dog does not cause any nuisance.
4. Pets are not welcome in or near the pool.
5. We ask you to walk your dog outside the campsite.
6. You can dispose of the poop bags in the residual container.

In cases not covered by these house rules, the campsite manager or the owner will decide.

Violating the house rules or not following instructions may result in a warning, refusal of access to the public areas of Camping Vive La Vie or expulsion from the campsite.

Violations of the law and crimes are always reported to the police.